



Top 3 Winter Reminders



Be in the Know about Snow

Let's work together to get everyone walking and driving during wintry weather.

The Calm Before the Storm

Town Operations crews head out 48 hours in advance of a storm to help minimize the effects on the community. Depending on the temperature and precipitation, we apply brine to the roads as part of our anti-icing program, which prevents roads from freezing up and uses less salt to help preserve the environment. Crews also clear storm drains and catch basins to accommodate melting snow - be careful not to block these when shoveling snow.

A Road by Any Other Name...

Priority roads - Regional/arterial/collector: Once 2 cm of snow has accumulated, we plow the roads, starting with higher priority/traffic Regional and Town roads, followed by arterial and then collector roads. We clear roads to bare, centre bare or snow-packed, according to their classification, within 2 to 12 hours after the end of the storm, depending on how much snow has accumulated.

Residential roads: We plow these roads after we clear the priority areas and once 10 cm of snow has accumulated. The plowing starts as soon as the storm has ended. We plow residential roads to a "snow packed" standard and not "bare pavement" as these roads are a different classification than priority roads.

To Park or Not to Park - That is the Question

During a storm, please "allow the plow" by NOT parking your car on the street. Parked cars slow down the plow operators as they navigate around parked cars or need to back up when there is no room to pass the car; parked cars mean we can only partially plow some streets. Park in a nearby plaza/business (ask first!) or in our overnight lot at 222 Mary Street. We suspend street parking exceptions during major winter storms.

Allow the Plow

Aside from parked cars, you can help by keeping the boulevard (Town property between your property and the road) clear of basketball nets, lawn ornaments, stonework and other features that can be damaged and interfere with the plow as it passes along your street. (By-law #115-2005)

Sidewalks are meant for Walk 'N Roll

With snow accumulations of 5 cm or more, the Town plows sidewalks and pathways associated with schools, transit routes and major pedestrian travel. As a resident, you are responsible for clearing snow on sidewalks that are not designated on the Town's sidewalk plow routes. Please be a good neighbour by clearing your sidewalks of snow/ice and helping others on your street who need assistance.

With Shovel in Hand...

Please do not shovel or blow snow onto sidewalks, roads or Town property. (By-law #115-2005)

What's a Windrow?

We offer registration in the fall for our Windrow Removal Program to help eligible seniors and persons with disabilities living in Milton remove the piles of snow left at the bottom of driveways after the snowplow passes (windrows).

Meanwhile, Back at the Operations Centre

Staff monitor snow-clearing operations using Automatic Vehicle Locator (AVL) systems associated with our Geographic Information Systems (GIS). These systems show the real-time location for snow-clearing operators and equipment, and more in-depth details about snow plows, such as when the plow blades are in the "up" or "down" position. This validates route completion progress during storms and also provides information used for auditing purposes.

Who do you call and when?

If your street has not been cleared within 24 hours after a storm has ended, please contact us:

- 905-878-7252 x2500
- engineering@milton.ca
- myMILTON mobile app (www.milton.ca/mymilton)

Stay informed about the storm

Follow us on Twitter and Facebook for updates during a storm.

More on our website: www.milton.ca/snow

- Snow plow routes and response times for roads and sidewalks
- Windrow removal program
- And more...